

AIRPORT COMMUNITY CONSULTATION GROUP
SUMMARY RECORD
ALICE SPRINGS AIRPORT 31 JULY 2013
KILGARIFF ROOM



Attendees	Tom Ganley Katie Cooper Ilma Thorne Helen Gannon Rowan McKeever Rex Mooney Tony Parkyn Kay Eade Ken Johnson David Moore	NT Airports - Chairman Alice Springs Airport Alice Springs Airport (Minutes) Department of Infrastructure & Transport Department of Infrastructure & Transport Community Member Community Member Community Member Community Member AirServices Australia
Apologies	Helen Kilgariff Paul AhChee	Community Member Community Member
NEXT MEETING	Wednesday 27th November 2013, 2-4 pm Kilgariff Room, Alice Springs Airport	

Introduction and Welcome

Tom welcomed all to the meeting.

The Alice Springs Airport Master Plan can be found at <http://alicespringsairport.com.au/property/master-plan-2009>

Summary of Last Meeting

There was no business arising from previous minutes.

General Business Update

- Café Terra Rosa has opened and is running smoothly.
- Additional Solar is being considered.
- One of our tenants is looking to expand their office space as their business is growing.
- The work on the Terminal Air Conditioning project is continuing slowly.
- Maintenance was carried out on many Airport Landside roads recently. Speed bumps were removed and a '10km per hour Shared Zone' put in place past the front of the Terminal.
- Passenger numbers through Alice Springs have increased with the recommencement of Tigerair to Sydney and Melbourne in April 2013.
- The Kilgariff development discussions are continuing. A signed MOU still remains in place.
- Customer Survey results conducted in the Airport Terminal indicates customer feedback is very positive.
- Australian Way has been selected as the Retail store suppliers. The sites will receive a refresh in the New Year. Various events focused on safety to be held around the Airport during October for Safe Work Australia Month.
- Extra drink and snack Vending Machines have been installed throughout the Terminal.
- Chartair have begun scheduled flights between Alice Springs and Tennant Creek on a Monday and a Wednesday.

Community Consultation Group Member Feedback

- Ken asked what we were expecting from the Chinese market. Katie advised that it is a growing market that Tourism NT was addressing. Locally, there has not been much demand to change any of our services in particular for this market. The customer base will continue to be monitored and further information sought from Tourism NT.
- Ken expressed his concern about the wasting of water with the flushing system in the Men's Urinals. Auto v's manual, which is better. Katie will investigate.
- A comment about the number of visitors attending for the upcoming Darwin Symphony Orchestra and Chairman's 11 Cricket events. The airport gets very busy, particularly on the weekends. There was general discussion about what preparations, if any, were required.

Department of Infrastructure & Transport

- Annual meetings are held for the Chairs of the CACG meetings. The next meeting is in October.
- A review is being conducted on the Disability Access Facilitation Plan for Airlines. There are rules regarding how many passengers are allowed on an aircraft that require assistance on and off the aircraft in an emergency.
- There is also some work with regards to advisory materials with definitions and rights for assistance animals.

Airservices Australia

- Once again there have been no noise complaints in Alice Springs.
- The Remote Towers Trial is set to run a 4 month trial starting in October. There will be no effect to normal operations in the Alice Springs Control Tower. An update can be found at <http://www.airservicesaustralia.com/projects/remote-tower-technology-2>