AIRPORT COMMUNITY CONSULTATION GROUP
SUMMARY RECORD
ALICE SPRINGS AIRPORT 10 APR 2013
KILGARIFF ROOM

Attendees	Tom Ganley Katie Cooper Ilma Thorne Helen Gannon Rowan McKeever Helen Kilgariff Tony Parkyn Paul Ah Chee Kay Eade Ken Johnson David Moore	NT Airports - Chairman Alice Springs Airport Alice Springs Airport (Minutes) Department of Infrastructure & Transport Department of Infrastructure & Transport Community Member Community Member Community Member Community Member Community Member AirServices
Apologies	Rex Mooney	Community Member
NEXT MEETING	**Wednesday 31st July 2013, 2-4 pm** **Kilgariff Room, Alice Springs Airport**	

Introduction and Welcome

Introduction of new attendees and welcome to all.

Summary of Last Meeting

There was no business arising from previous minutes.

General Business Update

- The new Food & Beverage upgrade is running to schedule with painting already started. We will have an official open with a Business at Sunset on June 26th to launch Café Terra Rosa.
- Additional Solar is being considered.
- One of our tenants is looking to expand their office space as their business is growing.
- The work of the Terminal Air Conditioning project is continuing.
- Maintenance is to be carried out on many Airport Landside roads in the coming weeks. Road Management plans are in place.
- The Kilgariff development discussions are continuing. A signed MOU still remains in place.
- Customer Survey results conducted in the Airport Terminal indicate customer feedback is very positive.

Community Consultation Group Member Feedback

- Question about number of car parks available in Short Term with the introduction of Tiger Airways service. Airport advised with current statistics there are adequate bays available but it will monitor. Saturdays are the busiest days due to the number of flights.

Department of Infrastructure & Transport

- A report for the Airline Customer Advocate that was introduced in July 2012 for passengers that have trouble solving problems and dealing with Airlines is available at www.airlinecustomeradvocate.com.au/general/annualreports.aspx. The Airlines participating are Qantas, Jetstar, Virgin, Rex and Tiger.

Airservices Australia

- Once again there have been no noise complaints in Alice Springs.
- The Remote Towers Trial is expected to take place before the end of year.
- The DVOR (a navigation aid) is planned for replacement in 2014.
- Airservices Australia now has 10 Fact Sheets about general topics at http://www.airservicesaustralia.com/aircraftnoise/factsheets
- Brief provided on RNP (Required Navigation Performance) as a new technology for flight navigation.