

AIRPORT COMMUNITY CONSULTATION GROUP
SUMMARY RECORD
ALICE SPRINGS AIRPORT 1 AUG 2012
KILGARIFF ROOM



Attendees	John Baskerville Katie Cooper Simon Hatfield Christina Bara Helen Gannon Rowan McKeever Ilma Thorne (Minutes) Ken Johnson Rex Mooney Mark Cenin Kay Eade Owen Cole	Chairman Alice Springs Airport Alice Springs Airport (Guest) Alice Springs Airport (Guest) Department of Infrastructure & Transport Department of Infrastructure & Transport Alice Springs Airport Community Members Community Members Air Services Australia Community Members Community Members
Apologies	Helen Kilgariff Jo-Anne Harkin Tony Parkyn	Community Members Community Members Community Member
NEXT MEETING	Wednesday 28th November 2012, 2-4 pm Kilgariff Room, Alice Springs Airport	

Introduction and Welcome

Introduction of new attendees and welcome to all.

Summary of Last Meeting

There was no business arising from previous minutes.

Passenger Traffic Performance 2011-12 Financial Year and Outlook 2012-13

Ian Kew presented an overview of the last financial year which started out strongly but ended softer. Alice Springs ended up being down on passenger numbers than the previous year and visitors to Alice for the quarter ending March was also down when compared to the same time last year. The only Airports in Australia that are doing well as far as domestic numbers go are Perth and Brisbane due to interstate mining north. The International market is performing well but all regional areas that depend on tourism have been struggling. Prediction for this financial year for Alice Springs is only 4% growth. If services from another Airline are gained it will certainly help boost this.

Ian gave an update of coming projects that are happening in Darwin that will influence the domestic market and rentals/accommodation in the future.

Terminal Developments and Issues

---An announcement will be made in the next week as to the successful bidder for the Food & Beverage tender.

---There is now a free Wi-Fi service throughout the Terminal.

---A review is being done to look at closing off part of the eastern side of the terminal.

---The building of the new NT Police Hangar has been approved. The hangar will be situated on the west end of the Airport. Building will begin soon.

---Another current Airport tenant is looking at doubling the size of their office space due to the rapid growth of the company.

Airfield Investment

---A presentation was shown about the work that was involved with the Apron Overlay project recently completed. The project came in on budget and we were able to include some maintenance to the GA and Commuter Aprons. The Apron was last laid in 1990 and is usually done approx. every 20 years. The project took about 8 months to complete.

---Airservices Australia is doing some maintenance on their Navigational Aids. Alice Springs Airport is the last Airport in Australia to have the Instrument Landing System (ILS) equipment upgraded. This system was initially tested in Alice Springs about 30 years old. This work will be followed by the upgrade of the VHF Omni Range (VOR) and the Non Directional Beacons (NDB).

---Flight Radar is now available to the public in Alice Springs and Tennant Creek. You can log on to our website and see where all the aircraft are at any given time provided they are fitted with an Automatic Dependant Surveillance Broadcast (ADS-B).

<http://alicespringsairport.com.au/passenger-information/flight-radar>

Aircraft Boneyard Investment & Business Progress

The drawings for the Aircraft Airpark and are being reviewed.

Community Consultation Group Member Views

Most members believe the meeting is working well. If anything the Airport could listen more to the community and make the meetings more Alice Springs focused. The Airport now has both Twitter and Facebook pages. With all the investments of the beautiful artwork and upgrades and projects happening around the Terminal the Community has a lot of faith about how the Airport is being run. We have been working though some issues with the intercom system to the Car Park – this particularly affects customers with special needs as they need to use the intercom for complimentary exits. This is being reviewed.

Department of Infrastructure & Transport Issues

There is now an appointed Airline Customer Advocate. This is an independent person that will be dealing with Domestic Airline Customers who have unresolved issues and complaints. The 5 participating Airlines are Qantas, Virgin, Rex, Jetstar and Tiger. Complaints must be lodged by fax or on the website. See link below. <http://www.airlinecustomeradvocate.com.au/General/Default.aspx>

A meeting is scheduled for 18th Sep in Canberra for all the CACG Chairman from all the Airports in Australia.

Airservices Australia Matters

The Remote Tower testing is now scheduled to occur in Alice Springs early 2013.

Once again there have been no noise complaints in Alice Springs.

Airservices Australia is currently updating a lot of Fact Sheets about general things on their website. If you have any ideas of topics or issues to inform the public about please let them know. Also updating information regarding Airports and what services are available.